First County Bank™
It's where you belong.

Customer **First**
CONTACT CENTER
Weekdays **203.462.4400**
Touch Tone **203.462.4300**

Cybersecurity Tips for Small Businesses

It is very important for small business owners to be especially vigilant in protecting their computer systems and data from cybercriminals. Federal regulations that protect consumers from losses caused by fraudulent electronic transactions do not generally protect businesses. Here are some tips to help prevent your business from becoming a victim of cybercrime.

- ❖ ***Protect computers and Wi-Fi networks.*** Equip your computers with up-to-date anti-virus software and firewalls. Key security software should automatically update, if possible. Be sure that your workplace Wi-Fi network is secure, including having a password protected router.

- ❖ ***Patch software in a timely manner.*** Software vendors regularly provide "patches" or updates to correct security flaws and improve functionality. Download and install these updates as soon as they become available.

- ❖ ***Establish cybersecurity procedures and employee training.*** Have clear policies and procedures for cybersecurity such as limiting employee access to the data systems that they need for their jobs, reporting lost and stolen devices, and requiring permission to install any software. Train employees about cybersecurity issues such as avoiding links and attachments in unsolicited or suspicious emails.

- ❖ ***Require strong layered authentication.*** Ensure that employees and other users connecting to your network use strong user IDs and passwords for computers, mobile devices and online accounts. Consider requiring authenication measures beyond a password such as token authentication; First County Bank offers both hardware based (hard) and text based (soft) token technologies for use with Online Banking.

- ❖ ***Secure tablets and smartphones.*** Mobile devices can be a source of security challenges, especially if they hold confidential information or can access your company's network. Require employees to password-protect their devices, encrypt their data and install security apps to prevent criminals from accessing the device while it is connected to public networks.

- ❖ ***Use best practices for handling card payments online.*** Seek advice from your payment processor or First County Bank to help you select the most trusted and validated tools and anti-fraud services.

- ❖ ***Be vigilant for early signs something is wrong.*** Monitor your bank accounts for suspicious or unauthorized activity. With First County Bank Online Banking you can access banking information 24/7 from your mobile device and set up customizeable transaction alerts to notify you of certain activity.

If you have any questions please call our Customer First Contact Center at (203) 462-4400
(Monday – Friday (excluding bank holidays) from 8:30 a.m. to 4:30 p.m.)

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